



Introducing the Provider Search Tool!

Selecting a provider to work with you or your loved one can be a difficult task, especially because of the large number of certified providers in Cuyahoga County. The Cuyahoga County Board of Developmental Disabilities (CCBDD) recognizes that it is challenging to select from such a myriad of providers, and that you need as much information as possible about providers in an easy-to-use format in order to make an informed decision.

CCBDD is pleased to announce that we have developed a web-based Provider Search Tool (PST) and invite you and your family to use this tool. The PST serves two functions:

- Consumers and families can search for certified providers by name, funding source, and service certifications and view information about those providers including live links to providers' websites and email addresses.
- Providers can search for referrals of consumers needing services and supports.

The Provider Search tool can be accessed at **<https://providers.cuyahogabdd.org>**. It is also available through a link named "Looking for a Provider?" on the right hand side of the CCBDD website homepage (**www.CuyahogaBDD.org**).

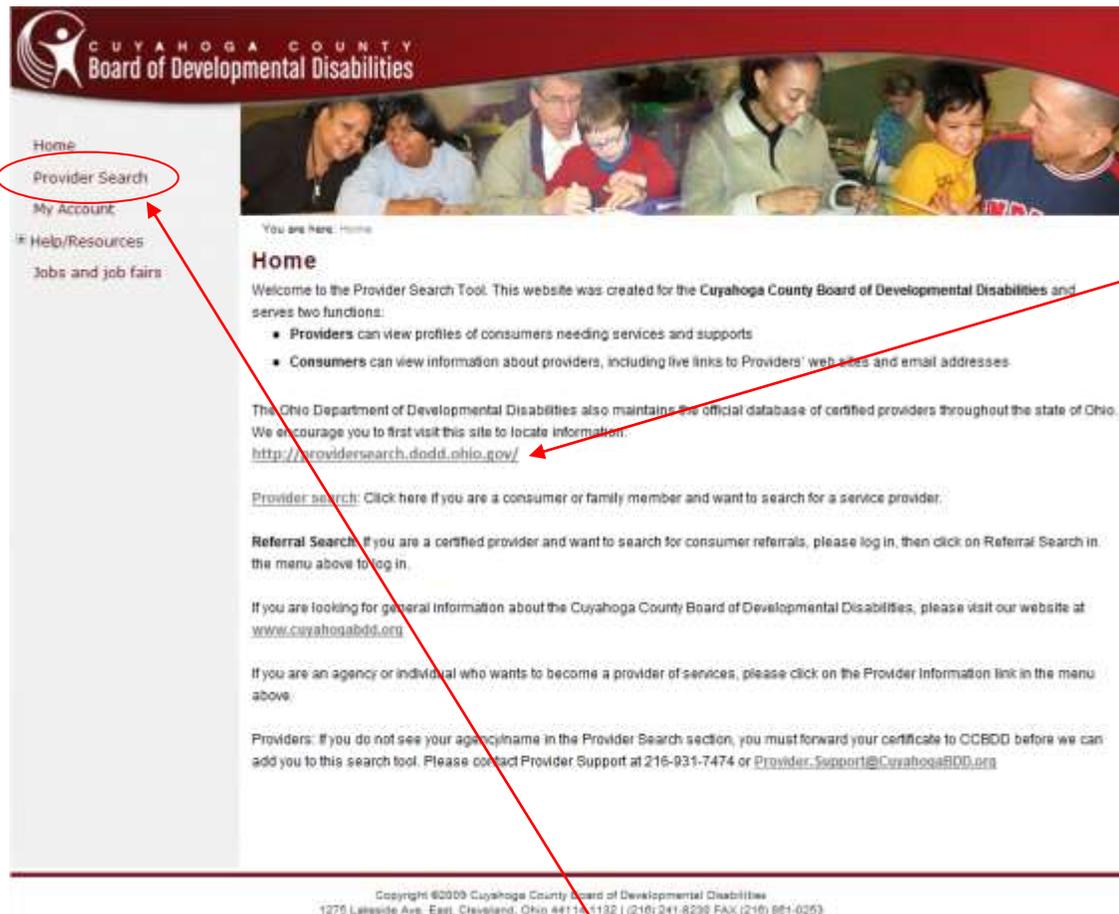
We invite you to visit the Provider Search Tool and become familiar with the service provider options available to you and/or your family member. Please access the PST website and use the step-by-step instructions located on the homepage under "Consumer/Family Information" to assist you in navigating the PST.

Please note that this tool is a supplement to the Provider Search System maintained by the Ohio Department of Developmental Disabilities (DoDD), and that the DoDD site is considered to be the OFFICIAL directory of certified providers. You can access that directory by clicking on the "Provider Search Website" link located on the DoDD homepage at the following address: **<https://www.dodd.ohio.gov/>**

We hope you will find the Provider Search Tool to be a helpful and easy-to-use option as you search for information about services and providers in Cuyahoga County! If you have questions about the PST, please feel free to contact your assigned Support Administrator, or email us at providersearch@cuyahogaBDD.org.

Directions to access the Provider Search Tool:

A screen shot of the Home page of the Provider Search Tool (PST) can be seen below. This home page can be accessed at the following web address: <https://providers.cuyahogabdd.org>

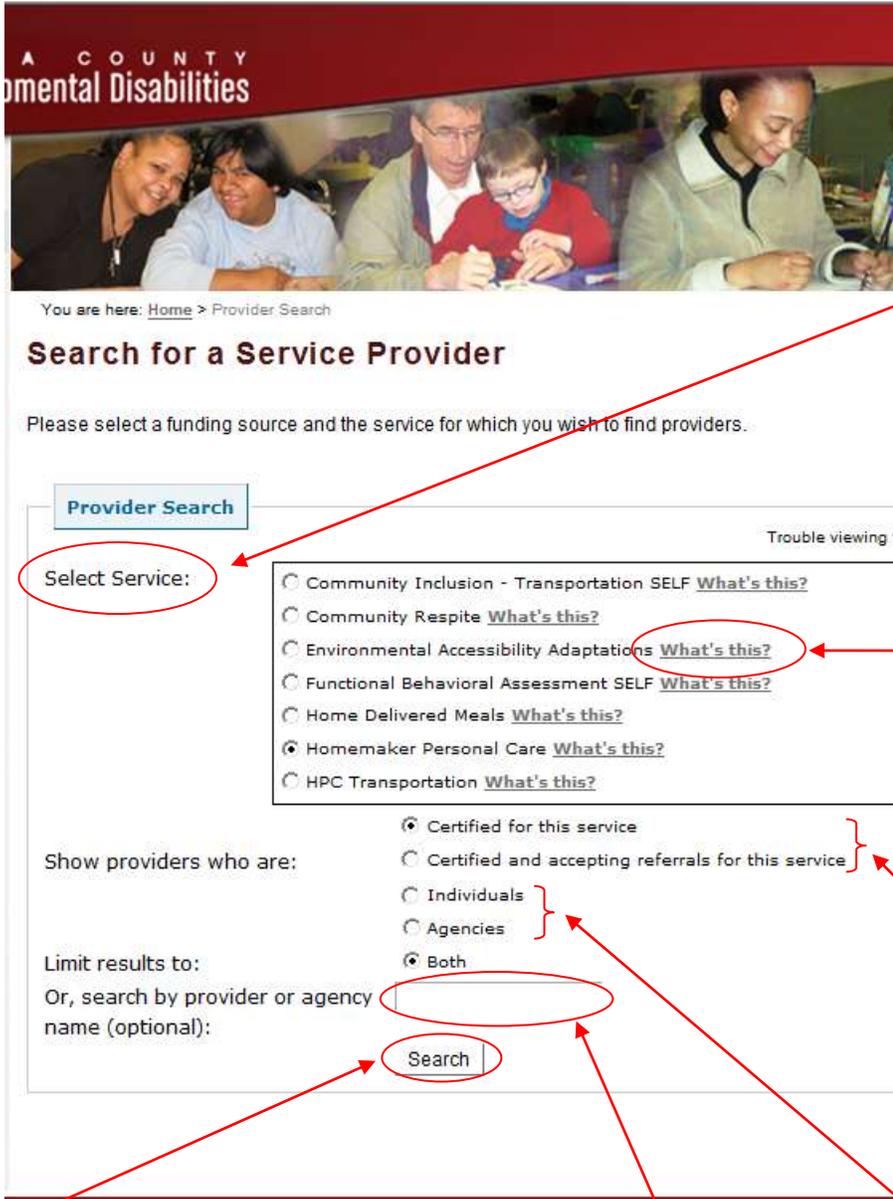


Please note that the text on our Home Page also refers users to the official Provider Search system, which is maintained by the Ohio Department of Developmental Disabilities (DODD).

The Provider Search Tool is meant to supplement this information for families and consumers.

How to Search for Providers:

Once you are on our Home page, click on the Provider Search tab in the menu bar on the left side of the screen. You will then be directed to the Provider Search page, where you can customize your search.



From the Search page, you can select the type of service you are looking for. The types of service listed include the services available through the “Individual Options” (IO), “Level One” (L1), or “Self Empowered Life Funding” (SELF) Medicaid Waivers.

Most services are available through all of these waivers. If the service lists a specific waiver type after the name of the service (example: Community Inclusion – SELF) it is only available through that waiver.

For more information about each service, you can click the “What’s this?” link to the right. A box will pop up with a definition of that service.

You can also limit the search by the following:

- Selecting either providers who are certified for this service OR providers who are certified and accepting referrals for that service. (Some providers may not be interested in starting new services at a given time and can elect to stop receiving referrals for that period.)
- Selecting either Agency or Individual providers.

Finally, if you are interested in a specific agency provider, you can search for that provider by typing part of the provider name into the Search box.

When you have entered all of your search criteria, click the Search button to get your results.

Once you have entered all of your search criteria, you will be directed to the Search Results Page.



You are here: [Home](#) > [Provider Search](#) > [Provider Summary](#)

Provider Search Results

| | | | |
|--------------------------------------|---|--|--|
| KOINONIA ENTERPRISES, INC. | 1200 Resource Drive Brooklyn Heights, OH 44131 Map | 216-741-6859 Fax:216-741-6838 | Details Profile Contact Provider |
| KOINONIA HOMES, INC | 6161 Oak Tree Blvd., Suite 400 Independence, OH 44131 Map | 216-588-8777 Fax:216-588-5670 | Details Profile Contact Provider |
| LA'ADAH HOMES | 4690 East 90th Street Garfield Heights, OH 44125 Map | 216-214-4384 Fax:216-920-1121 | Details Profile Contact Provider |
| Labelle Homehealth Care Services LLC | 6100 Channingway Blvd., Suite 200 Columbus, OH 43232 Map | 614-367-0881 | Details Contact Provider |
| LANNON HOME CARE | 916 Kelly Ave. Akron, OH 44306 Map | 330-319-4511 888-667-2638 Fax:775-459-0983 | Details Profile Contact Provider |

1 2 3 4 5 6 7 8 9 10 ...

The PST will display the Search Results, which may be several pages long. You will see the Provider name, address, phone and fax numbers, and links in the right column.

Please note that the address listed is typically for the Provider's office. They may provide services in many geographical areas beyond where their office is located. You can click the Map link under the address to see a map of their office or main location.

In the right hand column, you will see interactive links for "Details," "Profile," and "Contact Provider," which are described in detail on the following pages.

EXAMPLE ONLY

This provider is certified to provide the following services:

Individual Option Medicaid Waiver Services

- Adult Foster Care - Agency *(Not currently accepting new clients)*
- Environmental Accessibility Adaptations
- Homemaker Personal Care *(Not currently accepting new clients)*
- Interpreter Services
- Non-Medical Transportation *(Not currently accepting new clients)*
- Residential Respite *(Not currently accepting new clients)*
- Social Work ID *(Not currently accepting new clients)*
- Supported Employment - Community
- HPC Transportation *(Not currently accepting new clients)*
- Vocational Habilitation *(Not currently accepting new clients)*

Level One Medicaid Waiver Services

- Specialized Medical Equipment and Supplies *(Not currently accepting new clients)*
- Supported Employment - Enclave

Self Waiver

- Adult Day Support *(Not currently accepting new clients)*

Details:

By clicking on the “Details” link for each provider, you will be directed to a page listing the services the agency is certified to provide for IO, Level One, or SELF waivers.

This information is updated by CCBDD, and is based on the DODD certification letters received from Providers.

Providers may indicate in their details page whether they are accepting new referrals for each service for which they are certified. If they are NOT accepting referrals for a service, that information will appear in red next to that specific service on the details page.

Profile:

Clicking on the “Profile” link for each provider will direct you to a page where providers are able to answer a number of questions about their philosophy and the services they provide. The content of this page is written entirely by each provider agency.

These are standard questions and are the same for each provider. There is also space for providers to add information they think is important.

If a provider has not completed the questions on the profile page, there will not be a “Profile” link next to that provider’s name in the search results.

At the top of the Contact Provider, Profile, and Details pages, there is a “Return to search results” button. When you are done reviewing information about a provider, click this button to return to your search results.

Provider Responses to Profile Questions

How long have you been providing services to people with DD?

What initial and ongoing training do your employees receive?
All staff go through a week-long orientation and training, including special training in physical crisis intervention. Our staff first aid and CPR training. There are regular staff inservices to keep them up-to-date on current practices in the DD field.

How do you assess the quality of the services you provide? How do you supervise staff persons?

How do you make decisions about hiring staff? Do you do background checks before you hire staff?

Describe your organizational structure and how your staff can reach someone in authority for help or guidance. How individuals receiving services reach someone in authority?
Our regular business hours are 8 a.m. to 4:30 p.m. Monday through Friday. For coverage during other hours and on weeks holidays, we have a 24-hour emergency line with staff assigned to carry a beeper. They immediately return any calls that d the emergency line.

How do you keep track of a person's records?

How do you assure adequate coverage if a staff person calls off?
We have a roster of trained substitutes who are called when needed.

Time to initiate service
We have no waiting lists, except for residential services.

Any other general comments:
Each year, we serve more than 10,000 children and adults. Although we are best known for our early childhood centers, ad certain and group homes, we offer a full-range of services for infants through seniors, including early intervention for infant community employment, OT/PT, speech-language pathology, support administration, behavioral and health services and transportation. Much of what we do goes beyond the walls of our own centers and homes and takes place in the community, encourage individuals with developmental disabilities to live, learn, work and play.

Home

Provider Search

My Account

Help/Resources

Jobs and job fairs



You are here: [Home](#) > [Provider Search](#) > [Contact Provider](#)

Provider Contact Page

Please enter your inquiry below. It will be forwarded directly to the provider by email, and you should receive a response shortly.

Contact us

Name:

Email:

Phone:

Your comment or question:

Submit

Contact Provider:

When you click the Contact Provider link, you will be directed to a new page where you can send the Provider an email with your questions or comments. The provider will then be able to contact you either by email or phone to respond.

Thank you for taking the time to access the Provider Search Tool!

If you have any questions about the PST, please feel free to contact your assigned Support Administrator, or email us at providersearch@cuyahogaBDD.org